

# **Accessibility Conformance Report**

(Based on VPAT® Version 2.4)

Name of Product/Version: Guidebook mobile application and Guidebook Web

Report Date: January 2023

**Product Description:** Our mission is to make it simple to create and manage mobile apps. While we've had a lot of success powering conference apps, corporate meeting apps, and university campus apps, our platform has been used for thousands of different use cases.

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**Notes:** The general rule is that Guidebook is accessible because it uses the native accessibility function of the parent device (like VoiceOver for iOS). The vast majority of our product is accessible, however there are a few things that are not compliant. All critical functionality is accessible for end users.

**Evaluation Methods Used:** VoiceOver and native accessibility tools built into iOS software for mobile devices and computers. Voice Assistant and native accessibility tools built into Android 9 software.

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Revised Section 508 standards published	
January 18, 2017 and corrected January 22,	(Yes)
2018	, ,
EN 301 549 Accessibility requirements	
suitable for public procurement of ICT	(Vos)
products and services in Europe, - V3.1.1	(Yes)
(2019-11)	

### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed

#### Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Partially supports	Web: Does not fully support. Image file name is read by the screen reader. Improved alt-text
Also applies to:		options for images and non-text content to be proposed for roadmap.
EN 301 549 Criteria	Software: Does Not Support	

• 9.1.1.1 (Web)		
1		Software: Does not support. Non-text content is not identified by a screen reader properly.
• 11.1.1.1 (Open		
Functionality Software)		
Revised Section 508		
• 501 (Web)(Software)	<del> </del>	
1.2.1 Audio-only and Video-only		
(Prerecorded) (Level A)		
Also applies to: EN 301 549 Criteria		Web: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that
• 9.1.2.1 (Web)	Web: Partially Supports	are responsible for the accessibility options of the video.
• 11.1.2.1.1 (Open		
Functionality Software)	Software: Partially Supports	Software: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.)
• 11.1.2.1.2.1 and 11.1.2.1		that are responsible for the accessibility options of the video.
Revised Section 508		
• 501 (Web)(Software)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		Web: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that
EN 301 549 Criteria	Web Bodish Consults	are responsible for the accessibility options of the video.
• 9.1.2.2 (Web)	Web: Partially Supports	Coftware Code has been been decided from third godte comice (Vo. Tabe 7 cm. ) (income to
• 11.1.2.2 (Open	Coftwore Porticlly Cupports	Software: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.)
Functionality Software)	Software: Partially Supports	that are responsible for the accessibility options of the video. Guidebook's Tours feature does allow admins to upload or record audio. We recommend the admins provide a
Revised Section 508		transcription of the audio in the description.
• 501 (Web)(Software)		transcription of the addio in the description.
1.2.3 Audio Description or Media		
Alternative (Prerecorded) (Level A)		
Also applies to:		Web: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that
EN 301 549 Criteria	Web: Partially Supports	are responsible for the accessibility options of the video.
• 9.1.2.3 (Web)	учения при	, , , , , , , , , , , , , , , , , , , ,
• 11.1.2.3.1 (Open	Software: Partially Supports	Software: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.)
Functionality Software)	,	that are responsible for the accessibility options of the video.
Revised Section 508		
• 501 (Web)(Software)		
1.2.1 Info and Polationshine (Lavel A)	+	
1.3.1 Info and Relationships (Level A) Also applies to:		
EN 301 549 Criteria		
• 9.1.3.1 (Web)	Web: Supports	Web: Fully supports
• 11.1.3.1.1 (Open		
Functionality Software)	Software: Supports	Software: Fully supports
Revised Section 508		
• 501 (Web)(Software)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria	Walter Community	Web: Fully supports
• 9.1.3.2 (Web)	Web: Supports	
• 11.1.3.2.1 (Open	Software: Partially Supports	Software: Does not fully support. On a tour, the relationship of the number of stops and the
Functionality Software)	Software. Fartially Supports	time remaining is not conveyed properly through assistive technology.
Revised Section 508		
• 501 (Web)(Software)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: Fully supports
EN 301 549 Criteria • 9.1.3.3 (Web)	Web: Supports	Web: Fully supports
<ul><li>EN 301 549 Criteria</li><li>9.1.3.3 (Web)</li><li>11.1.3.3 (Open</li></ul>	Web: Supports Software: Supports	Web: Fully supports Software: Fully supports
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)		
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508		
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)		
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)		
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to:		Software: Fully supports
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria		Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)	Software: Supports  Web: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open	Software: Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule,
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)	Software: Supports  Web: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508	Software: Supports  Web: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule,
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software) Revised Section 508  501 (Web)(Software)	Software: Supports  Web: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)	Software: Supports  Web: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)	Software: Supports  Web: Partially Supports  Software: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)  Also applies to:	Software: Supports  Web: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)	Software: Supports  Web: Partially Supports  Software: Partially Supports	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  Revised Section 508  501 (Web)(Software)	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  Revised Section 508  501 (Web)(Software)  Revised Section 508	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable  Software: Not Applicable
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  Revised Section 508  501 (Web)(Software)  2.1.1 Keyboard (Level A) Also applies to:	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable  Software: Not Applicable  Web: Does not fully support. Cannot navigate full page and content with just keyboard
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software) Revised Section 508  501 (Web)(Software)  Revised Section 508  501 (Web)(Software)  Revised Section 508  1.1.4.2 (Open Functionality Software) Revised Section 508  1.1.4.2 (Open Functionality Software) Revised Section 508  1.1.4.2 (Open Functionality Software) Revised Section 508	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable  Software: Not Applicable	Software: Fully supports  Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable  Software: Not Applicable
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  Revised Section 508  501 (Web)(Software)  2.1.1 Keyboard (Level A)  Also applies to: EN 301 549 Criteria  9.2.1.1 (Web)	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable  Software: Not Applicable  Web: Does not fully support. Cannot navigate full page and content with just keyboard navigation. Improved navigation to be proposed for roadmap.
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria  9.2.1.1 (Web)  11.2.1.1.1 (Open	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable  Software: Not Applicable  Web: Partially supports	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable  Software: Not Applicable  Web: Does not fully support. Cannot navigate full page and content with just keyboard
EN 301 549 Criteria  9.1.3.3 (Web)  11.1.3.3 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  11.1.4.1 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  11.1.4.2 (Open Functionality Software)  Revised Section 508  501 (Web)(Software)  Revised Section 508  501 (Web)(Software)  2.1.1 Keyboard (Level A)  Also applies to: EN 301 549 Criteria  9.2.1.1 (Web)	Software: Supports  Web: Partially Supports  Software: Partially Supports  Web: Not Applicable  Software: Not Applicable	Web: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Software: Admins are able to create Schedule Tracks to segment out their master schedule, and those tracks are associated with a color. The colors can be changed by the admin with standard HEX codes.  Web: Not Applicable  Software: Not Applicable  Web: Does not fully support. Cannot navigate full page and content with just keyboard navigation. Improved navigation to be proposed for roadmap.  Software: Does not fully support. Minimal compatibility with bluetooth keyboard. Cannot

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• 501 (Web)(Software)		
2.1.2 No Keyboard Trap (Level A)		Web: Does not fully support. Cannot navigate full page and content with just keyboard
Also applies to:		navigation, allowing for keyboard traps. Improved keyboard navigation to be proposed for
EN 301 549 Criteria	Web: Partially supports	roadmap.
• 9.2.1.2 (Web)	and an area, cappered	
• 11.2.1.2 (Open	Software: Partially supports	Software: Certain pop ups do cause a keyboard trap that involves a refresh of the app
Functionality Software)		(through a soft or hard close) due to lack of focus. Accessibility of pop ups is currently being
Revised Section 508		addressed and evaluated for the roadmap.
• 501 (Web)(Software)		addressed and evaluated for the rodamap.
2.1.4 Character Key Shortcuts (Level A		
2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web: Not Applicable	Web: Not Applicable
• 9.2.1.4 (Web)		
• 11.2.1.4.1 (Open	Software: Not Applicable	Software: Not Applicable
Functionality Software)		
Revised Section 508 – Does not		
apply		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		Web: Does Not Support. Currently, there are occasional error or success toasters that are
EN 301 549 Criteria	Web: Does Not Support	temporary and do disappear.
• 9.2.2.1 (Web)	Web. Boes Not Support	temporary and do disappear.
• 11.2.2.1 (Open	Software: Does Not Support	Software: Does Not Support. As an end-user taking a tour, there is a splash page notifying
Functionality Software)	Section Support	user of upcoming stop that is temporary and does disappear.
Revised Section 508		and a appearing stop that is temperary and does disappear.
• 501 (Web)(Software)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria	Web: Not Applicable	Web: Not Applicable
• 9.2.2.2 (Web)	PVCD. NOT Applicable	TWEST THOU Applicable
• 11.2.2.2 (Open	Software: Supports	Software: Fully supports
Functionality Software)	Software. Supports	Software. Fully supports
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
2.3.1 Three Flashes or Below Threshold		
(Level A)		
Also applies to:		
EN 301 549 Criteria	Web: Not Applicable	Web: Not Applicable
• 9.2.3.1 (Web)		
• 11.2.3.1 (Open	Software: Supports	Software: Fully supports
Functionality Software)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
• 11.2.4.1 (Open		Web. Dogs Not Compart. There are no homes mach misms in place for the Colideback Web.
Functionality Software) –	Web: Does Not Support	Web: Does Not Support. There are no bypass mechanisms in place for the Guidebook Web page header, footer, or navigation menu. They will be repeated when changing views.
Does not apply		page fleader, footer, or flavigation fileflu. They will be repeated when changing views.
Revised Section 508		
• 501 (Web)(Software) –		
Does not apply to non-web		
software		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)		
• 11.2.4.2 (Open	Web: Supports	Web: Fully Supports
Functionality Software) -		
Does not apply		
Revised Section 508		
• 501 (Web)(Software)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria	Mala Pauliell	Male Fully supposeds
		Web: Fully supports
• 9.2.4.3 (Web)	Web: Partially supports	
<ul><li>9.2.4.3 (Web)</li><li>11.2.4.3 (Open</li></ul>		Software: Eully cupports
` '	Software: Supports	Software: Fully supports
• 11.2.4.3 (Open		Software: Fully supports
• 11.2.4.3 (Open Functionality Software)		Software: Fully supports
• 11.2.4.3 (Open Functionality Software) Revised Section 508		Software: Fully supports
<ul> <li>11.2.4.3 (Open         Functionality Software)</li> <li>Revised Section 508         <ul> <li>501 (Web)(Software)</li> </ul> </li> <li>2.4.4 Link Purpose (In Context) (Level</li> </ul>		Software: Fully supports
<ul> <li>11.2.4.3 (Open         Functionality Software)         Revised Section 508         <ul> <li>501 (Web)(Software)</li> </ul> </li> <li>2.4.4 Link Purpose (In Context)         <ul> <li>(Level</li> </ul> </li> </ul>		
<ul> <li>11.2.4.3 (Open         <ul> <li>Functionality Software)</li> </ul> </li> <li>Revised Section 508         <ul> <li>501 (Web)(Software)</li> </ul> </li> <li>2.4.4 Link Purpose (In Context) (Level</li> </ul>	Software: Supports	Web: A majority of links have a purpose assigned. There are a handful of specific links, like
<ul> <li>11.2.4.3 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>2.4.4 Link Purpose (In Context) (Level A)</li> <li>Also applies to:</li> </ul>		
<ul> <li>11.2.4.3 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>2.4.4 Link Purpose (In Context) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.4 (Web)</li> </ul>	Software: Supports  Web: Partially supports	Web: A majority of links have a purpose assigned. There are a handful of specific links, like ones in the page footer, that have been identified for improvement on the roadmap.
<ul> <li>11.2.4.3 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>2.4.4 Link Purpose (In Context) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.4 (Web)</li> <li>11.2.4.4 (Open</li> </ul>	Software: Supports	Web: A majority of links have a purpose assigned. There are a handful of specific links, like
<ul> <li>11.2.4.3 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>2.4.4 Link Purpose (In Context) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.4 (Web)</li> </ul>	Software: Supports  Web: Partially supports	Web: A majority of links have a purpose assigned. There are a handful of specific links, like ones in the page footer, that have been identified for improvement on the roadmap.
■ 11.2.4.3 (Open Functionality Software)  Revised Section 508 ■ 501 (Web)(Software)  2.4.4 Link Purpose (In Context) (Level A)  Also applies to: EN 301 549 Criteria ■ 9.2.4.4 (Web) ■ 11.2.4.4 (Open Functionality Software)	Software: Supports  Web: Partially supports	Web: A majority of links have a purpose assigned. There are a handful of specific links, like ones in the page footer, that have been identified for improvement on the roadmap.

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Also applies to:  EN 301 549 Criteria  Software: Supports  Web: Fully supports  Software: Fully supports	<ul> <li>■ 11.3.2.1 (Open Functionality Software) Revised Section 508         <ul> <li>■ 501 (Web)(Software)</li> </ul> </li> <li>3.2.2 On Input (Level A)         Also applies to:             <ul></ul></li></ul>	Software: Partially supports  Web: Supports  Software: Supports  Web: Partially supports  Software: Partially supports  Web: Supports	Software: Focus is accurate for all critical functionality but is not entirely seamless across the product. In general, shifting focus should not shift context. We plan to evaluate and improve accessibility focus for better full compliance  Web: Fully supports  Software: Fully supports  Web: Errors are identified, but not always readable by assistive technology.  Software: Error messages are identified, but not always readable by assistive technology.  Web: Fully supports
EN 301 549 Criteria  Software: Supports  Software: Fully supports	<ul> <li>■ 11.3.2.1 (Open Functionality Software) Revised Section 508 <ul> <li>■ 501 (Web)(Software)</li> </ul> </li> <li>3.2.2 On Input (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.2.2 (Web)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.1 Error Identification (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.1 (Web)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.2 Labels or Instructions (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.2 (Web)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> </ul>	Software: Partially supports  Web: Supports  Software: Supports  Web: Partially supports  Software: Partially supports  Web: Supports	Software: Focus is accurate for all critical functionality but is not entirely seamless across the product. In general, shifting focus should not shift context. We plan to evaluate and improve accessibility focus for better full compliance  Web: Fully supports  Software: Fully supports  Web: Errors are identified, but not always readable by assistive technology.  Software: Error messages are identified, but not always readable by assistive technology.  Web: Fully supports
I Software: Sunnorts ISoftware: Fully sunnorts	<ul> <li>■ 11.3.2.1 (Open Functionality Software) Revised Section 508 <ul> <li>■ 501 (Web)(Software)</li> </ul> </li> <li>3.2.2 On Input (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.2.2 (Web)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.1 Error Identification (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.1 (Web)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.2 Labels or Instructions (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.2 (Web)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>● 501 (Web)(Software)</li> </ul> </li> <li>4.1.1 Parsing (Level A)</li> </ul>	Software: Partially supports  Web: Supports  Web: Partially supports  Software: Partially supports  Web: Supports  Software: Supports	Software: Focus is accurate for all critical functionality but is not entirely seamless across the product. In general, shifting focus should not shift context. We plan to evaluate and improve accessibility focus for better full compliance  Web: Fully supports  Software: Fully supports  Web: Errors are identified, but not always readable by assistive technology.  Software: Error messages are identified, but not always readable by assistive technology.  Web: Fully supports  Software: Fully supports
• 9.4.1.1 (Web)	<ul> <li>■ 11.3.2.1 (Open Functionality Software) Revised Section 508 <ul> <li>■ 501 (Web)(Software)</li> </ul> </li> <li>3.2.2 On Input (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.2.2 (Web)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.1 Error Identification (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.1 (Web)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.2 Labels or Instructions (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.2 (Web)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>4.1.1 Parsing (Level A) <ul> <li>Also applies to:</li> </ul> </li> </ul>	Software: Partially supports  Web: Supports  Web: Partially supports  Software: Partially supports  Web: Supports  Software: Supports	Software: Focus is accurate for all critical functionality but is not entirely seamless across the product. In general, shifting focus should not shift context. We plan to evaluate and improve accessibility focus for better full compliance  Web: Fully supports  Software: Fully supports  Web: Errors are identified, but not always readable by assistive technology.  Software: Error messages are identified, but not always readable by assistive technology.  Web: Fully supports  Software: Fully supports  Software: Fully supports
	<ul> <li>■ 11.3.2.1 (Open Functionality Software) Revised Section 508 <ul> <li>■ 501 (Web)(Software)</li> </ul> </li> <li>3.2.2 On Input (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.2.2 (Web)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.1 Error Identification (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.1 (Web)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>3.3.2 Labels or Instructions (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>● 9.3.3.2 (Web)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul> </li> <li>4.1.1 Parsing (Level A) <ul> <li>Also applies to:</li> </ul> </li> </ul>	Software: Partially supports  Web: Supports  Web: Partially supports  Software: Partially supports  Web: Supports  Web: Supports  Web: Supports	Software: Focus is accurate for all critical functionality but is not entirely seamless across the product. In general, shifting focus should not shift context. We plan to evaluate and improve accessibility focus for better full compliance  Web: Fully supports  Software: Fully supports  Web: Errors are identified, but not always readable by assistive technology.  Software: Error messages are identified, but not always readable by assistive technology.  Web: Fully supports  Software: Fully supports  Web: Fully supports

<ul> <li>11.4.1.1.1 (Open         <ul> <li>Functionality Software)</li> </ul> </li> <li>Revised Section 508</li> <ul> <li>501 (Web)(Software)</li> </ul> </ul>		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria	Mah. Supports	Moh. Fully supports
• 9.4.1.2 (Web)	Web: Supports	Web: Fully supports
• 11.4.1.2.1 (Open	Coftwara Cupports	Coftware, Fully supports
Functionality Software)	Software: Supports	Software: Fully supports
Revised Section 508		
<ul><li>501 (Web)(Software)</li></ul>		

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		N/sh. Cuidah ada ambada uidaa fuana thind mantu ada isaa (VauTuha 7aana Vinsaa ata)
EN 301 549 Criteria	Web: Partially supports	Web: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that are responsible for the accessibility options of the video.
• 9.1.2.4 (Web)	1 '''	chat are responsible for the accessibility options of the video.
• 11.1.2.4 (Open Functionality Software)	Software: Partially supports	Software: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo,
	Seremanen rantianly supports	etc.) that are responsible for the accessibility options of the video.
Revised Section 508		,
• 501 (Web)(Software)		
1.2.5 Audio Description (Prerecorded) (Level AA)		Web: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.)
Also applies to:		that are responsible for the accessibility options of the video.
EN 301 549 Criteria	Web: Partially supports	that are responsible for the accessionity options of the video.
• 9.1.2.5 (Web)		Software: Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo,
• 11.1.2.5 (Open Functionality	Software: Partially supports	etc.) that are responsible for the accessibility options of the video Guidebook's Tours
Software)		feature does allow admins to upload or record audio. We recommend the admins provide
Revised Section 508		a transcription of the audio in the description.
• 501 (Web)(Software)		
1.3.4 Orientation (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: Fully supports
• 9.1.3.4 (Web)	,	
• 11.1.3.4 (Open Functionality Software)	Software: Does Not Meet	Software: Guidebook does not orient to landscape mode
Revised Section 508 – Does not		
apply		
1.3.5 Identify Input Purpose (Level AA		
2.1 only)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: Fully supports
• 9.1.3.5 (Web)		
• 11.1.3.5.1 (Open	Software: Supports	Software: Fully supports
Functionality Software) Revised Section 508 – Does not		
apply		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		Web: The color scheme of a standard Guidebook Web page may not meet contrast
EN 301 549 Criteria		requirements. Branded App clients are able to change the theme of their Guidebook Web
• 9.1.4.3 (Web)	Web: Partially supports	page to better serve accessibility contrast.
• 11.1.4.3 (Open Functionality Software)	Software: Partially supports	Software: The color scheme of the Guidebook flagship app may not meet contrast
,	Software. Fartially supports	requirements. Branded App clients are able to change the theme of their app to better
Revised Section 508		serve accessibility contrast.
• 501 (Web)(Software)		
1.4.4 Resize text (Level AA)		
Also applies to: EN 301 549 Criteria		
• 9.1.4.4 (Web)	Web: Supports	Web: Fully supports
• 11.1.4.4.1 (Open		
Functionality Software)	Software: Partially supports	Software: Description box text can be enlarged
Revised Section 508		
• 501 (Web)(Software)		
1.4.5 Images of Text (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: Fully Supports
• 9.1.4.5 (Web)		
• 11.1.4.5.1 (Open Functionality Software)	Software: Supports	Software: Fully supports
Revised Section 508		
• 501 (Web)(Software)		
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to:	Web: Partially Supports	Web: Minimal functionality loss when at 400% browser zoom.
EN 301 549 Criteria	Software Partially average	Software, Description have task can be enlarged
• 9.1.4.10 (Web)	Software: Partially supports	Software: Description box text can be enlarged.

• 11.1.4.10 (Open		
Functionality Software)		
Revised Section 508 – Does not		
apply		
1.4.11 Non-text Contrast (Level AA 2.1		
only)		Web: The color scheme of a standard Guidebook Web page may not meet contrast
Also applies to: EN 301 549 Criteria	Mah. Dantially average	requirements. Branded App clients are able to change the theme of their Guidebook Web
• 9.1.4.11 (Web)	Web: Partially supports	page to better serve accessibility contrast.
• 11.1.4.11 (Web)	Software: Partially supports	  Software: The color scheme of the Guidebook flagship app may not meet contrast
Functionality Software)	Software: Partially supports	requirements. Branded App clients are able to change the theme of their app to better
Revised Section 508 – Does not		serve accessibility contrast.
apply		Serve decessionity contrast.
1.4.12 Text Spacing (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.12 (Web)	Web: Supports	Web: Fully supports
• 11.1.4.12 (Open	Software: Supports	  Software: Fully supports
Functionality Software)	Software. Supports	
Revised Section 508 – Does not		
apply		
1.4.13 Content on Hover or Focus (Level		
AA 2.1 only)		
Also applies to:	Web Command	NA/a ha Faillia a una pierta
EN 301 549 Criteria	Web: Supports	Web: Fully supports
• 9.1.4.13 (Web)	Software, Not Applicable	Software: Not Applicable
• 11.1.4.13 (Open Functionality Software)	Software: Not Applicable	Software: Not Applicable
Revised Section 508 – Does not		
apply		
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.5 (Web)		
• 11.2.4.5 (Open Functionality	, Make Comments	NA/alex Faille access and a
Software) – Does not apply	web: Supports	Web: Fully supports
Revised Section 508		
• 501 (Web)(Software) – Does		
not apply to non-web		
software		
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: Fully supports
• 9.2.4.6 (Web)	' '	
• 11.2.4.6 (Open Functionality	Software: Supports	Software: Fully supports
Software) Revised Section 508		
• 501 (Web)(Software)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)	1	Web: Fully supports
• 11.2.4.7 (Open Functionality		Coffee and Fully according to
Software)	Software: Supports	Software: Fully supports
Revised Section 508		
• 501 (Web)(Software)		
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	   Web: Fully supports
• 9.3.1.2 (Web)	1	
• 11.3.1.2 (Open Functionality Software) – Does not apply	Software: Supports	Software: Fully supports
Software, Boes not apply	1	
Revised Section 508		
• 501 (Web)(Software)		
3.2.3 Consistent Navigation (Level AA) Also applies to:		
EN 301 549 Criteria		
• 9323(Weh)		
• 11.3.2.3 (Open Functionality		
Software) – Does not apply	Web: Supports	Web: Fully supports
Revised Section 508		
• 501 (Web)(Software) – Does		
not apply to non-web		
software		
3.2.4 Consistent Identification (Level		
AA)		
Also applies to:	Web: Supports	Web: Fully supports
	''	
EN 301 549 Criteria		

• 11.3.2.4 (Open Functionality		
Software) – Does not apply		
Revised Section 508		
• 501 (Web)(Software) – Does		
not apply to non-web		
software		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria	Male Bestell and a second	Mark Note II and a second of the second of t
● 9.3.3.3 (Web)	1 ' ' '	Web: Not all error messages provide a suggested resolution.
• 11.3.3.3 (Open Functionality Software)	Software: Partially supports	Software: Not all error messages provide a suggested resolution.
Revised Section 508		
<ul><li>501 (Web)(Software)</li></ul>		
3.3.4 Error Prevention (Legal, Financial,		
Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web: Not Applicable	Web: Not Applicable
• 9.3.3.4 (Web)		
• 11.3.3.4 (Open Functionality	Software: Not Applicable	Software: Not Applicable
Software)		
Revised Section 508		
• 501 (Web)(Software)		
4.1.3 Status Messages (Level AA 2.1		
only)		
Also applies to:		
EN 301 549 Criteria		Web: Does not support. Currently, there are occasional error or success toasters that are
	web: Does Not Support	not read by screen reader.
• 11.4.1.3 (Open Functionality		not read by screen readen.
Software)		
Revised Section 508 – Does not		
apply		

# Table 3: Success Criteria, Level AAA

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level		
AAA)	Web: Not Applicable	Web: Videos possess accessibility features of admin control within external services.
EN 301 549 Criteria – Does not apply	Web: Not Applicable	lyveb. Videos possess accessibility leatures of admin control within external services.
Revised Section 508 – Does not apply		
1.2.7 Extended Audio Description		
(Prerecorded) (Level AAA)	  Web: Not Applicable	Web: Videos possess accessibility features of admin control within external services.
EN 301 549 Criteria – Does not apply	Web. Not Applicable	liveb. Videos possess accessibility leatures of admini control within external services.
Revised Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded)		
(Level AAA)	Web: Not Applicable	Web: Videos possess accessibility features of admin control within external services.
EN 301 549 Criteria – Does not apply	Web. Not Applicable	liveb. Videos possess accessibility features of admini control within external services.
Revised Section 508 – Does not apply		
1.2.9 Audio-only (Live) (Level AAA)		
EN 301 549 Criteria – Does not apply	Web: Not Applicable	Web: Videos possess accessibility features of admin control within external services.
Revised Section 508 – Does not apply		
1.3.6 Identify Purpose (Level AAA 2.1 only)		
EN 301 549 Criteria – Does not apply	Web: Supports	Web: Fully supports
Revised Section 508 – Does not apply		
1.4.6 Contrast (Enhanced) (Level AAA)		Web: The color scheme of a standard Guidebook Web page may not meet contrast
	Web: Does Not Support	requirements. Branded App clients are able to change the theme of their Guidebook Web
Revised Section 508 – Does not apply		page to better serve accessibility contrast.
1.4.7 Low or No Background Audio (Level		
AAA)	  Web: Not Applicable	Web: Not Applicable
EN 301 549 Criteria – Does not apply	Web. Not Applicable	Web. Not Applicable
Revised Section 508 – Does not apply		
1.4.8 Visual Presentation (Level AAA)		
	Web: Supports	Web: Fully supports
Revised Section 508 – Does not apply		
1.4.9 Images of Text (No Exception) (Level		
AAA)	  Web: Not applicable	Web: Not applicable
EN 301 549 Criteria – Does not apply	Web. Not applicable	Web. Not applicable
Revised Section 508 – Does not apply		
2.1.3 Keyboard (No Exception) (Level AAA)		   Web: Does not fully support. Cannot navigate full page and content with just keyboard
1	Web: Partially supports	navigation. Improved navigation to be proposed for roadmap.
Revised Section 508 – Does not apply		and the state of t
2.2.3 No Timing (Level AAA)		
• • • •	Web: Supports	Web: Supports
Revised Section 508 – Does not apply		
2.2.4 Interruptions (Level AAA)	  Web: Not Applicable	Web: Not Applicable
EN 301 549 Criteria – Does not apply	Tree. Hot Applicable	Treat tree typicable

	1	T
Revised Section 508 – Does not apply		
2.2.5 Re-authenticating (Level AAA)		
	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
2.2.6 Timeouts (Level AAA 2.1 only)		
EN 301 549 Criteria – Does not apply	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
2.3.2 Three Flashes (Level AAA)		
	Web: Not Applicable	Web: No flashing involved in web product.
Revised Section 508 – Does not apply		
2.3.3 Animation from Interactions (Level		
AAA 2 1 only)		
EN 301 549 Criteria – Does not apply	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
2.4.8 Location (Level AAA)		
, ,	Web: Supports	Web: Fully Supports
Revised Section 508 – Does not apply	Jacob Supports	Trees. I any Supports
2.4.9 Link Purpose (Link Only) (Level AAA)		
	Web: Supports	Web: Fully Supports
Revised Section 508 – Does not apply	Web. Supports	lives. I ally Supports
2.4.10 Section Headings (Level AAA)		
	Moh: Supports	Web: Fully Supports
Revised Section 508 – Does not apply	Web: Supports	lives. Fully Supports
2.5.5 Target Size (Level AAA 2.1 only)	NA/ala Coma a ma	NA/a la a Faille a Carara a reta
1	Web: Supports	Web: Fully Supports
Revised Section 508 – Does not apply		
2.5.6 Concurrent Input Mechanisms (Leve		
AAA 2.1 only)	Web: Not Applicable	Web: Not Applicable
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		
3.1.3 Unusual Words (Level AAA)		
	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
3.1.4 Abbreviations (Level AAA)		
	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
3.1.5 Reading Level (Level AAA)		
EN 301 549 Criteria – Does not apply	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
3.1.6 Pronunciation (Level AAA)		
EN 301 549 Criteria – Does not apply	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
3.2.5 Change on Request (Level AAA)		
	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
3.3.5 Help (Level AAA)		
	Web: Not Applicable	Web: Not Applicable
Revised Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA)		
	Web: Partially supports	Web: Revision ability for forms on Guidebook Web is at the discretion of the survey
Revised Section 508 – Does not apply	artially supports	creator
The viscu Section 500 - Does not apply	1	I

# **Revised Section 508 Report**

## **Chapter 3: Functional Performance Criteria (FPC)**

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The general rule is that Guidebook is accessible because it uses the native accessibility function of the parent device (like VoiceOver for iOS).
302.2 With Limited Vision	Partially Supports	The general rule is that Guidebook is accessible because it uses the native accessibility function of the parent device (like VoiceOver for iOS).
302.3 Without Perception of Color	Partially Supports	The color scheme of the Guidebook flagship app may not meet contrast requirements. Branded App clients are able to change the theme of their app to better serve accessibility contrast.
302.4 Without Hearing	Partially Supports	Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that are responsible for the accessibility options of the video. Guidebook's Tours feature does allow admins to upload or record audio. We recommend the admins provide a transcription of the audio in the description.
302.5 With Limited Hearing	Partially Supports	Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that are responsible for the accessibility options of the video. Guidebook's Tours feature does allow admins to upload or record audio. We recommend the admins provide a transcription of the audio in the description.
302.6 Without Speech	Supports	Speech not required for functionality of product
302.7 With Limited Manipulation	Supports	Guidebook does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	Guidebook is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Guidebook is designed to be generally user-friendly, but admins self-input content, so compliance would differ.

## **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Supports	Product is compatible with native assistive technology.
502.2.2 No Disruption of Accessibility Features	Supports	Product is compatible with native assistive technology.
502.3 Accessibility Services		
502.3.1 Object Information	Supports	Product is compatible with native assistive technology.
502.3.2 Modification of Object Information	Supports	Product is compatible with native assistive technology.
502.3.3 Row, Column, and Headers	Not Applicable	Tables are not a feature of the product.
502.3.4 Values	Supports	Product is compatible with native assistive technology.
502.3.5 Modification of Values	Supports	Product is compatible with native assistive technology.
502.3.6 Label Relationships	Supports	Product is compatible with native assistive technology.
502.3.7 Hierarchical Relationships	Supports	Product is compatible with native assistive technology.
502.3.8 Text	Supports	Product is compatible with native assistive technology.
502.3.9 Modification of Text	Supports	Product is compatible with native assistive technology.
502.3.10 List of Actions	Supports	Product is compatible with native assistive technology.
502.3.11 Actions on Objects	Supports	Product is compatible with native assistive technology.
502.3.12 Focus Cursor	Supports	Product is compatible with native assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Product is compatible with native assistive technology.
502.3.14 Event Notification	Supports	Product is compatible with native assistive technology.
502.4 Platform Accessibility Features	Partially Supports	Does not meet all requirements under 502.4. Audio tours is the only functionality of our product that includes audio and we recommend admins provide a transcript in the description field (within our product; not including external links used by admins)
503 Applications		
503.2 User Preferences	Partially Supports	Device text size does not apply to the full product. Other accessibility settings, like contrast, may not reflect properly, as well.
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Partially Supports	Guidebook embeds videos from third-party services (YouTube, Zoom, Vimeo, etc.) that are responsible for the accessibility options of the video.
503.4.2 Audio Description Controls	Not Applicable	Guidebook's Tours feature does allow admins to upload or record audio. We recommend the admins provide a transcription of the audio in the description.
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	See this document

602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic	Not Applicable	All support documentation is electronic
Support Documentation		
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	Support article on VPAT
603.3 Accommodation of Communication Needs	Supports	Support article on VPAT