

Guidebook Accessibility Conformance Report

(Based on VPAT® Version 2.5 – WCAG Edition)

Name of Product/Version: Guidebook Mobile Applications — iOS and Android

Report Date: 8-19-2026

Product Description: Guidebook mobile applications (native iOS and Android apps) providing event guides, schedules, engagement features, and profile management for attendees.

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Notes: This report covers the Guidebook iOS and Android native applications only. Guidebook Builder (web) is evaluated separately and is not included in this report; its conformance status is not yet available. Conformance Level is reported per-platform (iOS, Android) with an Overall value reflecting the worst-case status across both platforms; platform-specific findings are detailed in the Remarks and Explanations column.

Evaluation Methods Used: Manual testing with platform screen readers (VoiceOver on iOS, TalkBack on Android), automated scanning (Xcode Accessibility Inspector Audit, Google Accessibility Scanner), and manual keyboard/switch navigation walkthroughs across representative application screens.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
WCAG 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

WCAG 2.2 Success Criteria (Level A and AA)

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

SC #	Success Criterion	Level	iOS	Android	Overall (worst case)	Remarks and Explanations
1.1.1	Non-text Content	A	Partially Supports	Partially Supports	Partially Supports	iOS: The search icon on the Space home screen is labeled only as “Button” instead of describing its function, several images and the footer on the Custom List details page have empty alt text, the Connect filter button is labeled only as “button,” and buttons on Maps don’t convey whether they’re a dropdown or in a disabled state. Android: The profile avatar on Guide Home has no label, the search box’s disabled state has no alt text, the passphrase field’s alt text contains a typo (“pashphrase”), To Do list checkboxes and the photo album’s photos and like button are unlabeled, review stars on the Welcome screen are unlabeled, and the Connections filter button isn’t labeled.
1.2.1	Audio-only and Video-only (Prerecorded)	A	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: Photos in Interact and Photo Album don’t have descriptions, and the map is skipped when navigating the Map page with a screen reader.
1.2.2	Captions (Prerecorded)	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.2.3	Audio Description or Media Alternative (Prerecorded)	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.3.1	Info and Relationships	A	Partially Supports	Does Not Support	Does Not Support	iOS: The My Guides page title isn’t recognized as a heading, no content on the General Info screen is marked as a heading, the Custom List details page has no defined headings, and the Interact, Photos, Notes, To Do, Connect, and Leaderboard screens don’t appear to follow a heading or container structure. Android: Screen reader users can’t reliably move through headings because not all of them are tagged correctly (Details, Location, All Guides, Nearby Guides, Next); the schedule date scroll is skipped during a walkthrough and the empty schedule state below isn’t read; Profile screen elements aren’t assigned to headings or controls, so users get stuck quickly; Leaderboard and Connect have no assigned headings; map content is left out of the reading order; and Interact doesn’t appear to have any headings assigned.
1.3.2	Meaningful Sequence	A	Partially Supports	Partially Supports	Partially Supports	iOS: The Notifications Read/Unread button is read twice, and on Interact, the comment/like controls are read out of order (icons, then the ellipsis menu, then back to the button text). Android: Partway down the navigation menu, TalkBack focus jumps to the calendar behind the navigation instead of following the menu items in order.

SC #	Success Criterion	Level	iOS	Android	Overall (worst case)	Remarks and Explanations
1.3.3	Sensory Characteristics	A	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: The Interact post page's buttons aren't labeled and are read as generic icons instead.
1.4.1	Use of Color	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.4.2	Audio Control	A	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
2.1.1	Keyboard	A	Partially Supports	Partially Supports	Partially Supports	iOS: Space Home list items can only be selected when not already active; if already in a space, the only way to proceed is to close the menu, since the space name itself can't be selected from the list. The Find Guides QR code isn't reachable, the Get page can't be closed, navigation isn't automatically focused when landing in a new guide, Schedule session cards can't be opened for details, the General Info rating control is a trap, Quick Info doesn't distinguish the copy button from the read more/less buttons, tabs can only be selected in a fixed order (Messages can't be selected while Connections is selected, so a conversation can't be started), the rating dialog is a trap on every page, typing a comment, photo description, note, or connection message prompts "tab to exit" but pressing those keys does nothing, and when adding a to-do item, focus starts on the back of the sheet before tabbing into the sheet actions, and the space bar doesn't add a space while typing. Android: The Find Guides header and its QR code can't be reached when moving backward, keyboard focus opens at the end of the nav items for no clear reason, General Info items are operable but get stuck at the bottom of the page and the Rate This button isn't operable, Profile fields can't be tabbed through, the Connect cancel-request dialog is a keyboard trap, no action can be selected when adding a new To Do item, and the Interact comment field and the photo caption field (Interact and Photo Album) are both keyboard traps.
2.1.2	No Keyboard Trap	A	Partially Supports	Does Not Support	Does Not Support	iOS: The rating dialog is a keyboard trap. Android: The schedule confirmation dialog is a trap, the rating dialog is a trap on every page, Profile fields can't be tabbed past (the keyboard only becomes operable once inside the field), the Connect cancel-request dialog is a trap, and the New/Edit Note text field can't be exited.
2.1.4	Character Key Shortcuts	A	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
2.2.1	Timing Adjustable	A	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
2.2.2	Pause, Stop, Hide	A	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
2.3.1	Three Flashes or Below Threshold	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)

SC #	Success Criterion	Level	iOS	Android	Overall (worst case)	Remarks and Explanations
2.4.1	Bypass Blocks	A	Partially Supports	Partially Supports	Partially Supports	iOS: The General Info screen has no headings, and Photos, Interact, To Do, Notes, and Connect (screens with containers and repeated elements) can't be skipped over by navigating via container or heading. Android: Schedule content largely isn't presented as a list and no headings are recognized on the page; Interact, Leaderboard, To Do List, Notes, Welcome, and Connect have no headings either.
2.4.2	Page Titled	A	Supports	Supports	Supports	iOS: The expected behavior is for the top-left component to be announced and for each page to have a title, though it doesn't need to be announced automatically. Android: The app reads the navigation icon first, then the page name, when manually moving to the next element; on Guide Home and Space Home, it reads the guide or space the user just came from rather than the current screen name. Worth confirming whether Android accessibility guidance requires only the top-left element to be read first, as with iOS.
2.4.3	Focus Order	A	Partially Supports	Supports	Partially Supports	iOS: On My Guides, the right-aligned Edit button is read before the left-aligned My Guides heading; on Interact, the comment, like, and ellipsis-menu controls are out of order; and on Connect, the "Add" control can't be focused, so selecting a card only opens the connection detail instead of the invite-to-connect modal. Android: (no notes)
2.4.4	Link Purpose (In Context)	A	Partially Supports	Partially Supports	Partially Supports	iOS: The Connect filter button is labeled only as "button." Android: "View All" on My Guides Home isn't identified as a button or link, and on Connect, the filter button has no label and the Add button's text isn't visible.
2.5.1	Pointer Gestures	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
2.5.2	Pointer Cancellation	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
2.5.3	Label in Name	A	Supports	Supports	Supports	iOS: (no notes) Android: The only issue is the typo "Pashphrase" on passphrase items.
2.5.4	Motion Actuation	A	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
3.1.1	Language of Page	A	Does Not Support	Supports	Does Not Support	iOS: The Login/Profile button on every screen, and the Next/Previous map buttons, aren't correctly identified. Android: (no notes)
3.2.1	On Focus	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.2.2	On Input	A	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.3.1	Error Identification	A	Supports	Partially Supports	Partially Supports	iOS: Saving profile settings appears to crash the app — a functional bug rather than an accessibility issue.

SC #	Success Criterion	Level	iOS	Android	Overall (worst case)	Remarks and Explanations
						Android: The Save button is disabled when required fields are missing, but the screen doesn't indicate which fields need to be completed.
3.3.2	Labels or Instructions	A	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: The Leaderboard empty-state image has the same accessible name as the empty-state heading, and the Interact "add" buttons (tag, add session, etc.) aren't labeled.
4.1.2	Name, Role, Value	A	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: Folders can be navigated into, but they're never identified as containing nested items, so it isn't clear that opening one reveals more content.
1.2.4	Captions (Live)	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.2.5	Audio Description (Prerecorded)	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.3.4	Orientation	AA	Does Not Support	Partially Supports	Does Not Support	iOS: No screens support landscape orientation. Android: On the Passphrase screen, the Continue button is cut off in landscape; Schedule content remains available but cards are cut off; and Leaderboard and Connect content is cut off on the sides in landscape, since neither has a safe zone defined for that orientation.
1.3.5	Identify Input Purpose	AA	Does Not Support	Partially Supports	Does Not Support	iOS: The Space, My Guides, and search fields, along with Profile Settings, don't offer predictive text or autofill. Android: The photo caption field doesn't support autofill.
1.4.3	Contrast (Minimum)	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.4.4	Resize Text	AA	Does Not Support	Partially Supports	Does Not Support	iOS: Text doesn't scale up on the General Info screen (and the Rate button becomes hidden as a result), on My Guides cards and space names, on the Notifications list and detail views, anywhere on the Profile landing or settings screens, in list/grid/detail views, or on the Welcome, Notes, Photos, To Do, Maps, Leaderboard, Interact, or Emergency Information screens; text on Connect name cards is truncated instead of resizing. Android: The Profile tab header text is clipped (also seen on Photo Album), and Connections/Attendees card text is truncated.
1.4.5	Images of Text	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
1.4.10	Reflow	AA	Partially Supports	Supports	Partially Supports	iOS: Landscape rotation isn't supported, though content does reflow correctly at smaller screen sizes. Android: (no notes)
1.4.11	Non-text Contrast	AA	Partially Supports	Partially Supports	Partially Supports	iOS: The profile avatar uses a hardcoded background color when no profile picture is set, which may not provide sufficient contrast.

SC #	Success Criterion	Level	iOS	Android	Overall (worst case)	Remarks and Explanations
						Android: Same issue as iOS — the profile avatar's hardcoded background color when no picture is set may not provide sufficient contrast; this also applies to Connection/Attendee avatars.
1.4.12	Text Spacing	AA	Partially Supports	Partially Supports	Partially Supports	iOS: The Rate button on General Info becomes hidden when text size is increased. Android: Profile tab text is cut off at larger font sizes, and Connection card content is truncated.
1.4.13	Content on Hover or Focus	AA	Does Not Support	Supports	Does Not Support	iOS: The Interact login prompt covers page content and can't be dismissed, because its call-to-action buttons aren't included in the VoiceOver reading order. Android: (no notes)
2.4.5	Multiple Ways	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
2.4.6	Headings and Labels	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
2.4.7	Focus Visible	AA	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: The focus state isn't clear on the profile button, the QR code, or search in the top nav and drawer.
2.4.11	Focus Not Obscured (Minimum)	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
2.5.7	Dragging Movements	AA	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
2.5.8	Target Size (Minimum)	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.1.2	Language of Parts	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.2.3	Consistent Navigation	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.2.4	Consistent Identification	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.2.6	Consistent Help	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
3.3.3	Error Suggestion	AA	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: Profile settings lets a user edit a field (email) that doesn't actually accept changes, without telling the user the input wasn't saved.
3.3.4	Error Prevention (Legal, Financial, Data)	AA	Not Applicable	Partially Supports	Partially Supports	iOS: (no notes) Android: The account-deletion screen is built as a webview, and its confirmation checkbox is skipped during a walkthrough.
3.3.7	Redundant Entry	AA	Not Applicable	Not Applicable	Not Applicable	iOS: (no notes) Android: (no notes)
3.3.8	Accessible Authentication (Minimum)	AA	Supports	Supports	Supports	iOS: (no notes) Android: (no notes)
4.1.3	Status Messages	AA	Supports	Partially Supports	Partially Supports	iOS: (no notes) Android: The Schedule snackbar grabs focus and returns the user to the first page control

SC #	Success Criterion	Level	iOS	Android	Overall (worst case)	Remarks and Explanations
						regardless of where they were in the walkthrough, and unregistering on Interact returns the user to the navigation.